

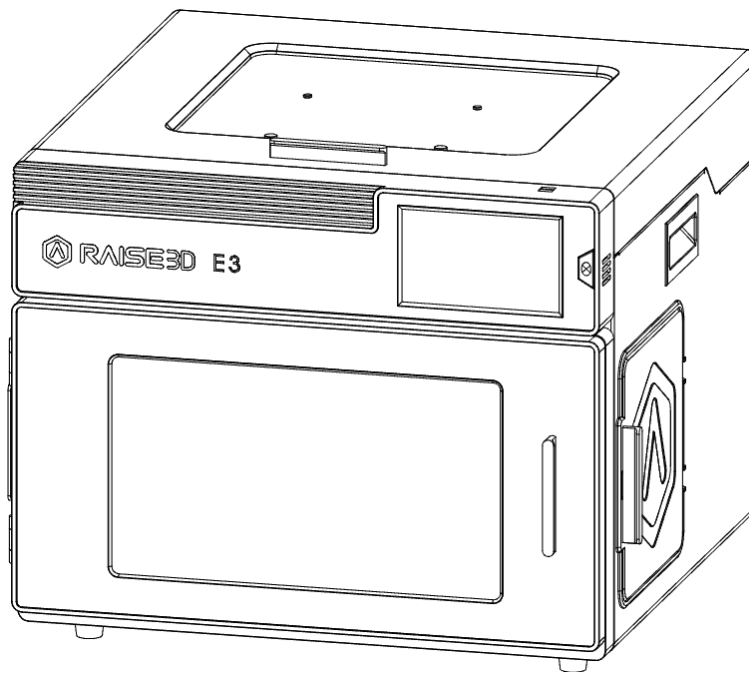
E3 3D Printer

User Manual

* Please review this entire guide before operating the printer.

WARNING

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



www.raise3d.com

35.002-EN.1.0.20250826

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Safety Precautions

Please read the safety information to ensure that you use the appliance safely.

General information



You can find general information about this instruction manual here.

- Read this instruction manual carefully. Only this will ensure you use the appliance safely and efficiently.
- This manual is intended for the installer and the user of the appliance.
- Follow the safety instructions and warnings.
- K Keep the instruction manual and the product information safe for future reference or provide them to subsequent users of the product.
- Check the appliance after unpacking it. Do not connect the appliance if it has been damaged in transit.
- If you have any questions, please contact our local service center or distributors.
- Any failure and losses caused by ignoring the following items mentioned, and cautions mentioned in the operation and installation instruction are not covered by our warranty and any liability.

Intended use

To ensure correct and safe use of this device, please be sure to

- Follow this installation and instruction manual.
- Use it in a well-ventilated and dry environment.
- The environmental conditions used are:
 - Operating Ambient Temperature: 15-30°C, 10-90% RH non-condensing
 - Storage Temperature: -25°C to +55°C, 10-90% RH non-condensing

Restriction on User Group

- This equipment is only allowed to be used by skilled person.
- T Keep children, pets and vulnerable people away from the equipment.
- Do not use the equipment when children are present.
- This equipment may be used by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the equipment safely and have understood the potential dangers

Safe Installation

Take note of the safety instructions when installing the appliance.

WARNING - Risk of electric shock!

- Improper installation is dangerous.
 - Connect and operate the appliance only in accordance with the specifications on the rating plate.
 - To connect the device to AC power, the power source must be properly equipped with a grounded plug.
 - Ensure that the protective conductor system for local electrical equipment is properly installed
 - Ensure that the power supply system (current, voltage and cables) can meet the normal load requirements of the electrical appliances.
 - Do not install external switch devices, such as timers or remote controls, on the equipment.
 - When installing the equipment, check and ensure that the cables are not tangled or damaged.
 - Select the fuse according to the fuse safety identification requirements.
 - The power plug and the socket must be matched and the grounding blade must work properly, and the body must be properly grounded.



- If the insulation of the power cord is damaged, this is dangerous.
 - Never let the power cord meet hot equipment parts or heat sources.
 - Never let the power cord meet sharp points or edges.
 - Never tangle, crush or modify the power cord.
- After the machine is powered on, if you touch the machine casing and feel static electricity, it indicates that the machine is not properly grounded indoors. Please stop the machine immediately and check the power connection to ensure proper grounding.
- Do not connect the power supply with wet hands.



- If you have any questions, please consult a professional electrician.

WARNING - Risk of fire!

- It is dangerous to use an extended power cord and non-approved adapters.
 - Do not use extension cables or multiple socket strips.
 - If the power cord is too short, contact Customer Service.
 - Only use adapters approved by the manufacturer.
- If the insulation of the power cord is damaged, it is very dangerous.

⚠ WARNING - Risk of injury!

- Lifting the equipment from a high position may result in injury.
 - Do not lift the appliance on your own.

⚠ WARNING - Risk of suffocation!

- Children may put packaging material over their heads or wrap themselves up in it and suffocate.
 - Keep packaging material away from children.
 - Do not let children play with packaging material.

⚠ WARNING - Risk of injury!

- The appliance may vibrate when in use.
 - Place the appliance on a clean, even, solid surface.
- Laying tubes and power cords incorrectly may cause a tripping hazard.
 - Lay tubes and power cords in such a way that there is no risk of tripping.
- If the appliance is moved by holding onto protruding components, such as the appliance door, the parts may break off.
 - Do not move the device by holding onto protruding parts.

⚠ WARNING - Risk of cutting!

- Touching sharp edges on the appliance may lead to cuts.
 - Do not touch the sharp edges on the appliance.
 - Wear protective gloves when installing and transporting the appliance.

Safe Use

Follow these safety instructions when using the appliance.

⚠ WARNING - Risk of electric shock!

- If the appliance or the power cord is damaged, this is dangerous.
 - Never operate a damaged equipment.
 - Do not pull the power plug out of the device by pulling on the cord. Hold the plug firmly and pull it out to disconnect the device from the power source.
 - If the appliance or the power cord is damaged, immediately unplug the power cord.
 - For after-sales support or after-sales service, please refer to page 28 of this manual.
 - Repairs to the appliance should only be carried out by trained specialist staff.
- An ingress of moisture can cause an electric shock.
 - Never expose the equipment to intense heat or humidity.
 - Do not clean the equipment with steam cleaners or sprays.

⚠ WARNING - Risk of suffocation!

- Children may breathe in or swallow small parts, causing them to suffocate.
 - Keep small parts away from children.
 - Do not let children play with small parts.

⚠ CAUTION - Risk of injury!

- The covering plate may break if you stand on or climb onto the appliance.
 - Do not stand on or climb onto the appliance.

- The appliance may tip over if you sit on or lean against the open door.
 - Do not sit on or lean against the appliance door.
 - Do not place any objects on the appliance door.
- Reaching into the chamber while the three-axis system is still moving may cause hand injuries.
 - Wait for the three-axis system to come to a complete stop before reaching inside.
- The spatula provided in the accessory box has sharp parts. If the spatula is used improperly, the user may be injured.
 - Do not touch the edge of the spatula.
 - Keep children away from the spatula.
- Some parts in the printer are sharp and may cause injury.
- When removing the printing model, please refer to Section I. Remove the Printed Model.

⚠ CAUTION - Risk of burns!

- When operating or printing at high temperatures, the shell of the appliance becomes hot.
 - Do not touch the build plate when the printer is heating up.
 - Please wear the heat-insulating gloves provided in the accessory box for operation.
 - Please keep children away from the heated build plate.
- The temperature of the extruder is very high when it is printing.
 - Please do not touch the extruder when it is heating.
 - Please wear the heat-insulating gloves provided in the accessory box for operation.
 - Please keep children away from the heated extruder.

Safe Maintenance

Take note of the safety instructions when performing maintenance work on the appliance.

⚠ WARNING - Risk of electric shock!

- Improper repairs are dangerous.
 - Repairs to the appliance should only be carried out by trained specialist staff.
 - Only use the manufacturer's original spare parts and original accessories when repairing the appliance.
 - If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.
- An ingress of moisture can cause an electric shock.
 - Do not use steam cleaners or sprays to clean the appliance.

⚠ WARNING - Risk of injury!

- The use of non-original spare parts and non-original accessories is dangerous.
 - Only use the manufacturer's original spare parts and original accessories.

Safety Marks



Warning: Indicates a potentially hazardous situation which, if not avoided, may result in injury or damage.



Heated Nozzle: The hot nozzle sign indicates the presence of devices with high temperatures. Always use extra care when working around heated components. Always wear the heat resistant gloves provided in the Starter Box when working near the nozzle. Nozzle temperatures in the printer can reach 330°C (626°F).



Hot Surface: The hot surface sign indicates the presence of devices with high temperatures. Always use extra care when working around heated components. Always wear the heat resistant gloves provided in the Starter Box when working near hot surfaces.



Moving Parts: The moving parts symbol indicates a hazard in the area. Avoid contact with moving parts and always keep your hands away while the equipment is in operation. Failure to do so may result in damage to the product or jeopardize the user's personal safety.



High Voltage: The high voltage symbol indicates the presence of a high voltage condition. Keep equipment away from exposed wires and remove all surrounding conductors during operation. Failure to follow instructions may result in damage to the product or jeopardize the user's personal safety.

A. Declarations and Safety Statements

FCC Statement

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This

equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

EU Conformity Statement



This product and-if applicable-the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the RED Directive 2014/53/EU, the EMC Directive 2014/30/EU, LVD Directive 2014/35/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at



designated collection points. For more information see: [http://](http://www.recyclethis.info)

www.recyclethis.info.



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:

www.recyclethis.info.

UKCA Conformity Statement



This product is marked with "UKCA" and in conformity with the relevant UK statutory requirement: Radio Equipment Regulations 2017. Full text of the UK declaration of conformity is available at <https://www.raise3d.com>.

UK sales partner company name: 3DGBIRE Ltd
 UK sales partner company address: 3DGBIRE, Unit 44/45 Chorley North Industrial Estate,
 Drumhead
 Road, Chorley, Lancashire, PR67BX

Electromagnetic Compatibility - EMC

Simplified EU Declaration of Conformity

Raise3D declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. Full text of the EU declaration of conformity is available at <https://www.raise3d.com>.

RF Exposure Information

This device has been tested and meets applicable limits for Radio Frequency (RF) exposure. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must be co-located or operating in conjunction with any other antenna or transmitter.

CE&UKCA Mark Warning

The device is restricted to indoor use only when operating in the 5150 to 5250 MHz frequency range.



	BE	EE	HR	IT	CY	LV	LT
	BG	IE	LU	HU	MT	NL	AT
	CZ	EL	PL	PT	RO	SI	SK
	DK	ES	FI	SE	DE	FR	LI
	NO	IS	CH	TR	UK(NI)	UK	

CE&UKCA Output power table:

Function	Frequency	Maximum Output Power (EIRP)
Wi-Fi	2412-2472MHz	19.54 dBm
	5180-5240 MHz	22.69 dBm
	5260-5320 MHz	19.90 dBm
	5500-5700 MHz	19.85 dBm

FCC Output power table:

Function	Frequency	Maximum Output Power (EIRP)
Wi-Fi	2412-2462 MHz	27.11 dBm
	5180-5240 MHz	20.85 dBm
	5260-5320 MHz	20.55 dBm
	5500-5720 MHz	19.68 dBm

B. Technical Specifications

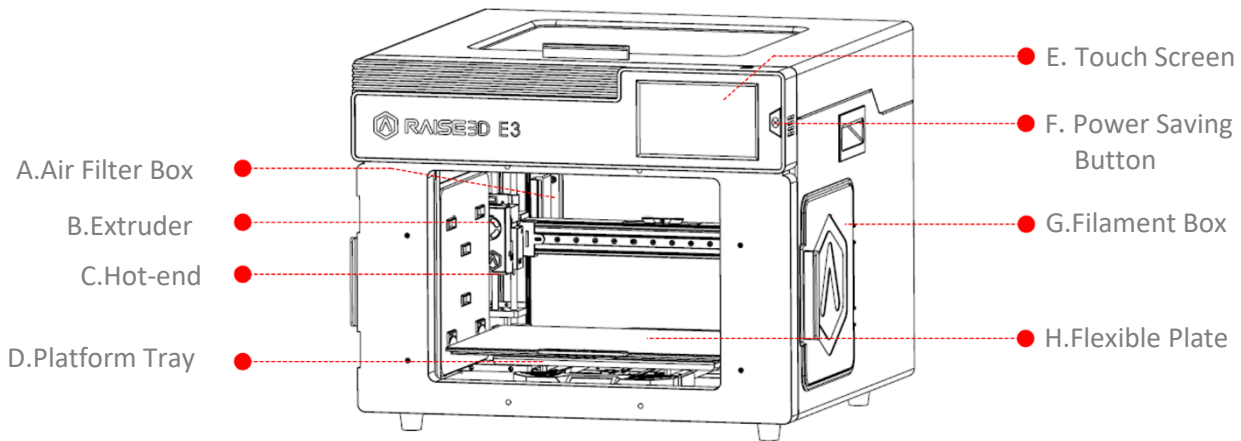
Printer	E3		
Build Volume (W × D × H)	Single Extruder Print	Dual Extruder Print	
	330 × 240 × 240 mm (13 × 9.4 × 9.4 inch)	295 × 240 × 240 mm (11.6 × 9.4 × 9.4 inch)	
Machine Size (W × D × H)	607 × 596 × 465 mm (23.9 × 23.5 × 18.3 inch)		
Weight	Net Weight	Gross Weight (Carton Only)	Gross Weight (Carton with Pallet)
	33.3 kg (73.4 lbs)	42.0 kg (92.6 lbs)	49.5 kg (109.1 lbs)
Electrical	Power Supply Input Power Supply Output	100-240 V AC, 50/ 60 Hz 230 V @ 2 A 24 V DC, 350 W	
General	Print Technology	Fused Filament Fabrication (FFF)	
	Print Head System	IDEX Independent Dual Extruders	
	Filament Diameter	1.75 mm	
	Max Print Head Travel Speed	200 mm/s	
	Build Plate	Flexible Double-sided PEI Build Plate (Default), Flexible Steel Plate with BuildTak (Available)	
	Max Build Plate Temperature	110°C	
	Heated Bed Material	Silicone	
	Build Plate Leveling	Mesh-leveling with Flatness Detection	
	Filament Run-out Sensor	Available	
	Automatic Door Detection	Available	
	Layer Height	0.1-0.5 mm	
	Nozzle Diameter	The equipment is compatible with 0.2, 0.4, 0.6, 0.8 and 1.0 mm nozzles, and the layer height can vary between 0.1-0.5 mm. To achieve stable print results, when using 0.4 mm nozzles, we recommend using a layer height between 0.1-0.3 mm.	
	Hot End	V3P	
	Max Nozzle Temperature	330°C	
	Connectivity	Wi-Fi, LAN, USB Port, Live Camera	
	Noise Emission (Acoustic)	< 55 dB (A) When Printing	
	Operating Ambient Temperature	15-30°C, 10-90% RH, non-condensing	
	Storage Temperature	-25°C to +55°C, 10-90% RH, non-condensing	
	Filter	HEPA Filter with Activated Charcoal	

	Safety Certifications	CB, CE, FCC, RoHS
Material	Material Type	Hyper Core: PPA CF/ PPA GF/ ABS CF Hyper Speed: PLA/ ABS/ PETG CF/ PET CF/ PLA Pro Industrial: PPA CF/ PPA GF/ PET CF/ PET GF/ PETG ESD/PET Support/ PPA Support/PPS CF Premium: PLA/ ABS/ ASA/ PETG/ PC/ TPU-95A/ PVA+
	Third Party Material	Supported by Raise3D OMP (Open Material Program)*
Software	Slicing Software	ideaMaker
	Supported File Types	STL/ OBJ/ 3MF/ OLTP/ STEP/ STP/ IGES/ IGS
	Supported OS	Windows/ macOS/ Linux
	Machine Code Type	GCODE
Printer Controller	User Interface	7-inch Touch Screen
	Network	Wi-Fi, Ethernet
	Power Loss Recovery	Available
	Screen Resolution	1024 × 600
	Motion Controller	Atmel ARM Cortex-M4 120 MHz FPU
	Logic Controller	NXP ARM Cortex-A55 Quad 2 GHz
	Memory	2 GB
	Onboard Flash	16 GB
	OS	Embedded Linux
	Ports	USB 2.0 × 2, Ethernet × 1

*For detailed information and slicing profiles of the materials supported by Raise3D OMP, please visit <https://www.ideamaker.io/>.

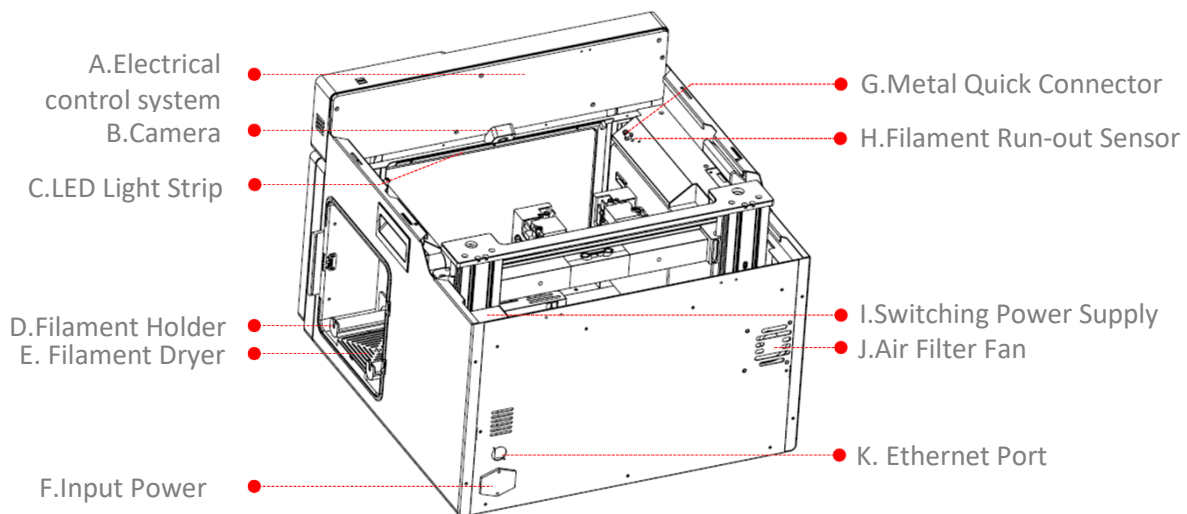
C. Printer Components and Parts

1. Front Parts



- A. **Air Filter Box:** Filters and purifies the air in the print chamber, reducing odor and dust emissions, ensuring a clean printing environment and the interior of the device.
- B. **Extruder:** Controls the extrusion and retraction of filament, ensuring precise delivery to the print area. It is a key component for material supply.
- C. **Hot-end:** Consists of a nozzle, heating block, hose, temperature sensor, heating rod, and heat sink, heating and dispensing molten filament.
- D. **Platform Tray:** Attached with a soft magnetic plate, it secures the flexible print base.
- E. **Touch Screen:** The human-computer interface is used to operate the device and view printer status.
- F. **Power Saving Button:** Short press to sleep/wake the screen and LED; long press for 10 seconds to restart the machine.
- G. **Filament Box:** Holds printing filament. Maximum weight limit is 1kg. An external hopper is required for weights exceeding this limit.
- H. **Flexible Plate:** After printing is completed, the molded model can be easily removed through bending and peeling movements to avoid damage to the model and improve the efficiency of picking up parts.

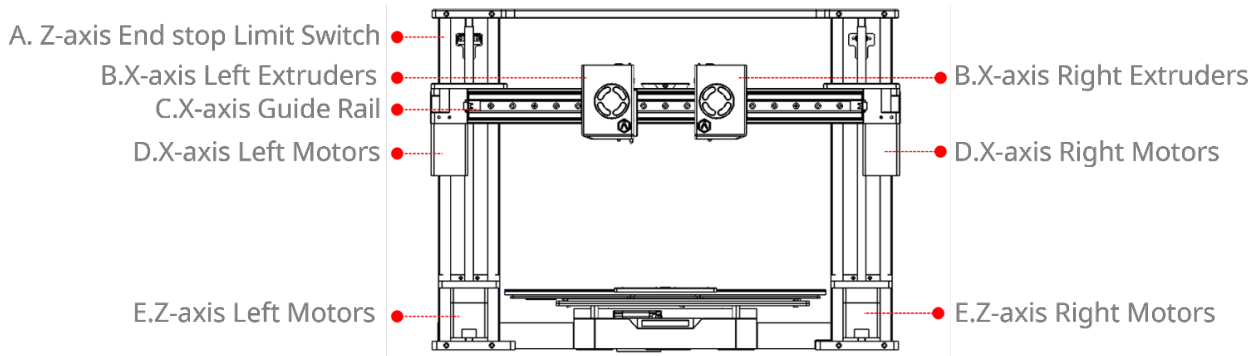
2. Back Parts



- A. **Electric Control System:** It includes screen components and motion control boards, which control the circuit, motion, heating and other functions of the whole machine, and coordinate the work of various components according to the program.
- B. **Camera:** The printing status can be viewed remotely, allowing users to understand printing progress and abnormal conditions at any time, and can also record printing delay photography.
- C. **LED Light Strip:** illuminates the inside of the printing chamber, making it easier for users to observe printing details.
- D. **Filament Holder:** Holds the filament spool, maximum weight 3 kg.
- E. **Filament Dryer:** The dual-material storage unit features a dedicated desiccant box that passively absorbs moisture, ensuring a consistently dry and stable environment for filament storage.
- F. **Input Power:** Connect to external power supply. The switch is used to turn on/off the power supply of the device and control the power-on status of the whole machine.
- G. **Metal Quick Connector:** fixes the material tube and the output channel of printing consumables.
- H. **Filament Run-out Sensor:** Monitors consumables. If there is a break or shortage of materials, timely feedback will be given to the control system, triggering actions such as pause and alarm to avoid printing failures.
- I. **Switching Power Supply:** Converts external AC power to the DC power required by the device, providing a stable power supply and ensuring the normal operation of all components.
- J. **Air Filter Fan:** Filters and purifies exhaust gas generated by printing, removes odors and dust, and maintains clean air in the print chamber.

- K. **Ethernet Port:** RJ45 port to connect the printer to a network.

3. Other Parts



- A. **Z-axis End stop Limit Switch:** A photoelectric sensor detects the Z-axis's extreme limits, preventing damage to the equipment due to excessive Z-axis movement.
- B. **X-axis Extruder (Left/Right):** For melting and extruding printing filament on the left and right sides of the X-axis, respectively. Dual extruders enable multi-color and multi-material printing.
- C. **X-axis Guide Rail:** Provide precise and stable guide paths for the left and right extruders.
- D. **X-axis Motor (Left/Right):** Drive the left and right extruders along the guide rails.
- E. **Z-axis Motor (Left/Right):** Dual motors ensure smooth and synchronized Z-axis movement, improving vertical printing accuracy.

D. Raise3D Supplies and Accessories



Power cord



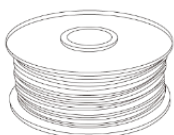
Hex Wrenches



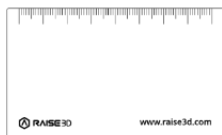
Tweezers



Nozzle Cleaning Kit
(x1)



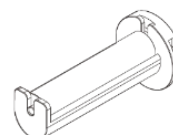
250g Filament
(x2)



0.3mm feeler gauge
(x1)



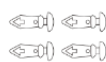
USB Storage



Filament Holder
(x4)



Metal quick connector
(x2)



Plastic rivets
(x4)



Filament Box Block
(x4)



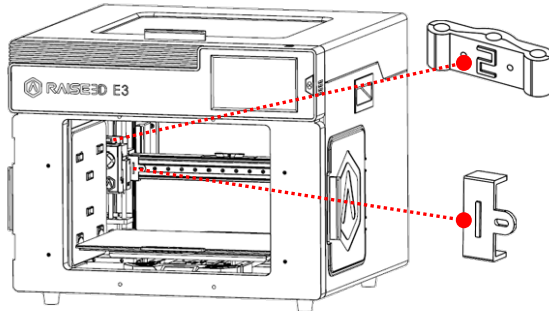
Filament Guide
(x2)



Fuse

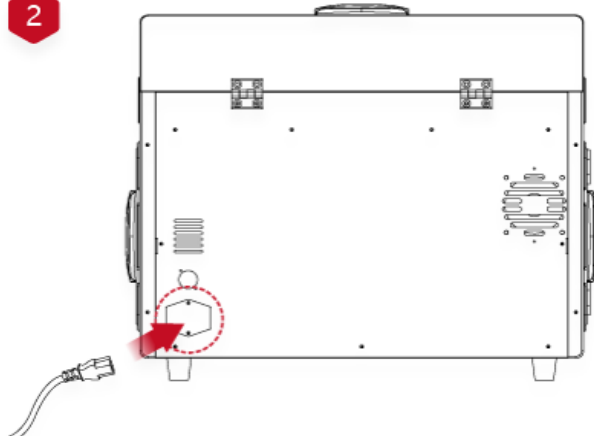
E. Hardware Installation and First Print

1



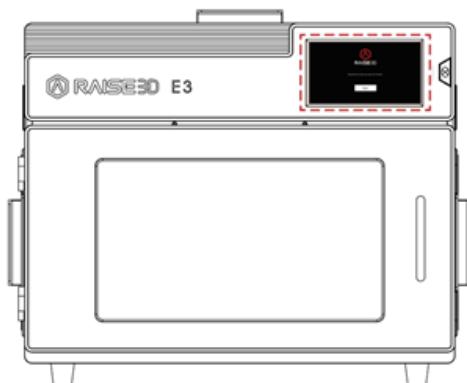
Use hands to remove the Z-axis and X-axis locks. Please carefully store the removed locks, so that they can be installed again and used in subsequent transportation.

2



The top foam contains five power cords of different standards. Please use the power cord that conforms to your current country (or region) and connect it to the power socket. Turn on the switch and start the device.

3



Turn on the power and the printer will enter the boot process. Your Raise3D printer will take about 60 seconds to boot. When the touch screen displays the "Welcome" window, the printer is ready. Then you can finish the installation and first print according to the Setup guide.

F. Software Installation

- **ideaMaker Installation**

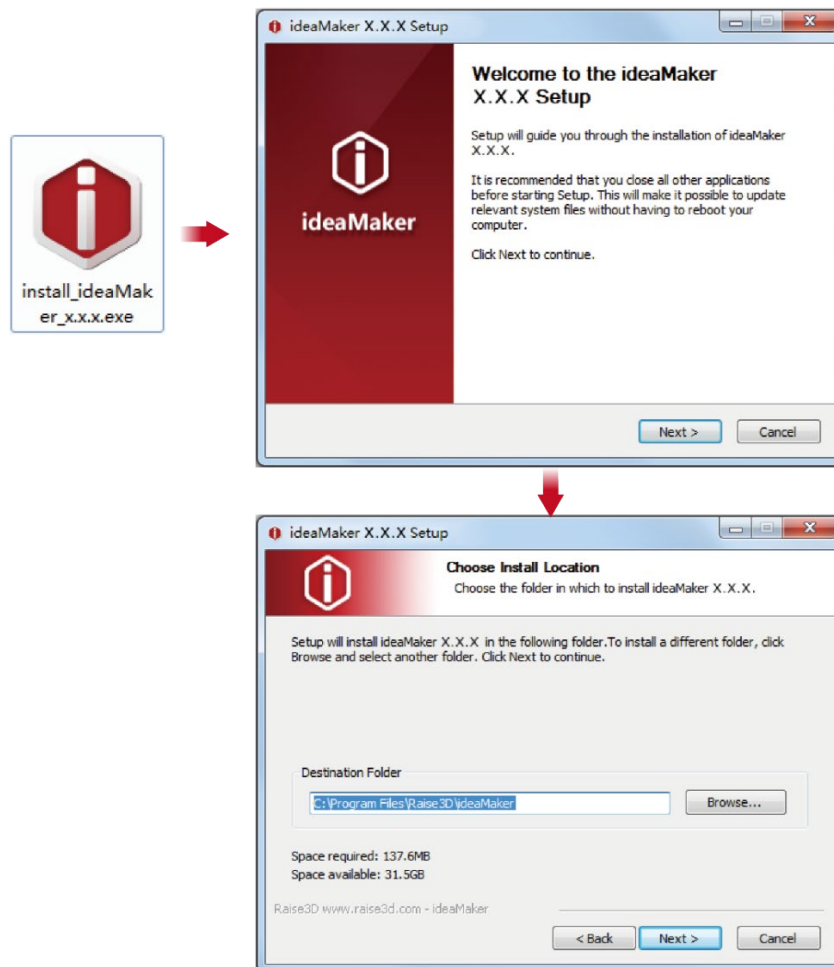
The slicing software, ideaMaker, is available on the USB storage device included with your printer. Additional downloads and versions are available online at:

<https://www.raise3d.com/download/>

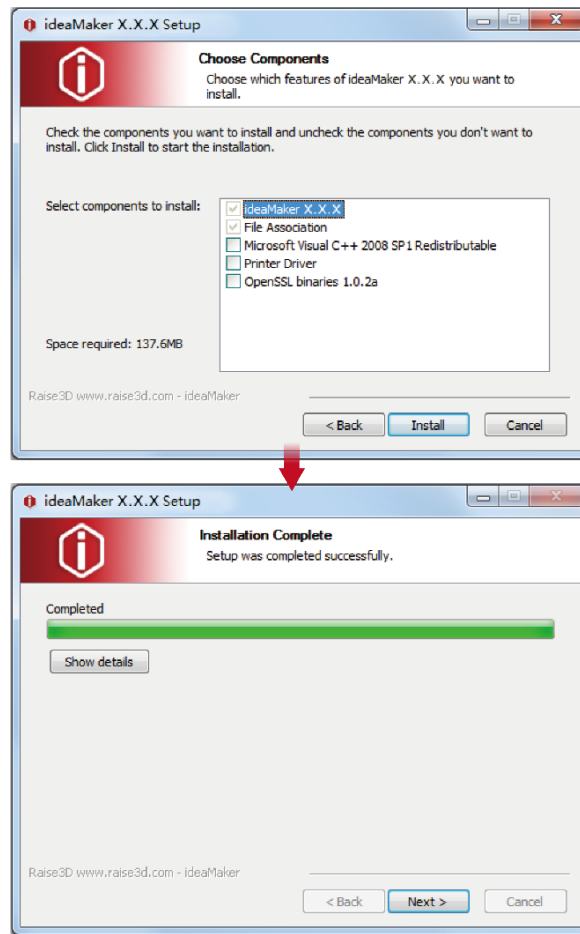


WINDOWS

- Open the installer and choose your preferred language. Select your preferred installation location for ideaMaker, and click "Next".



- Follow the instructions provided by the guide, and click "Install". After the installation is finished, click "Next" to go to the next step.



- Click "Finish" and ideaMaker is installed.



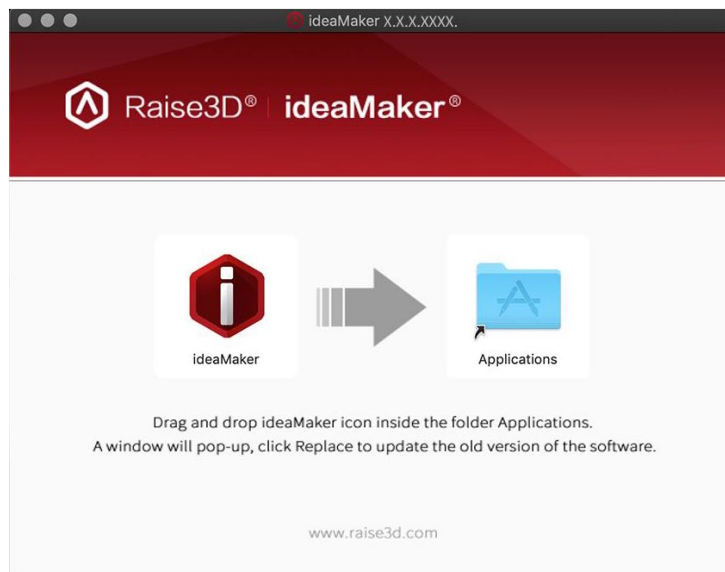


MAC OS X

Open the Disk Image for the ideaMaker installer. This is located in the USB storage device included with your printer. Alternatively, you can download the latest version from <https://www.raise3d.com/download/>.
Next, drag the ideaMaker icon(left) into the Application folder on the right side.



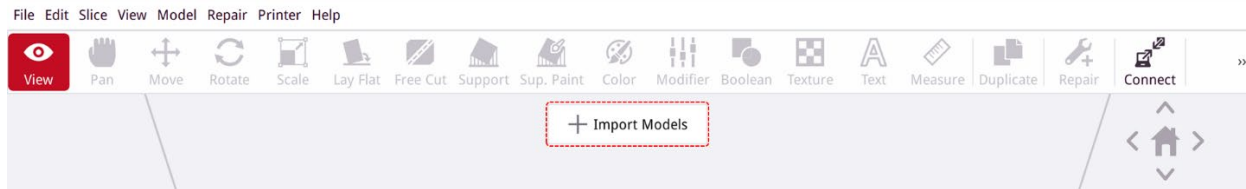
install_ideaMaker_
X.X.X.XXXX.dmg



ideaMaker

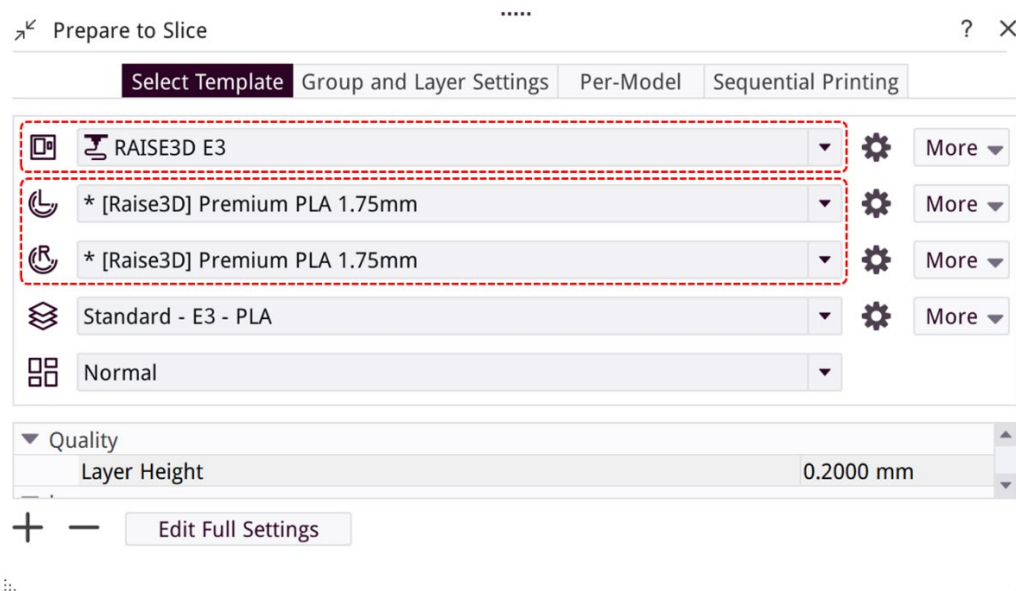
G. Model Slicing

1. After downloading and installing the ideaMaker software, import the model into ideaMaker.

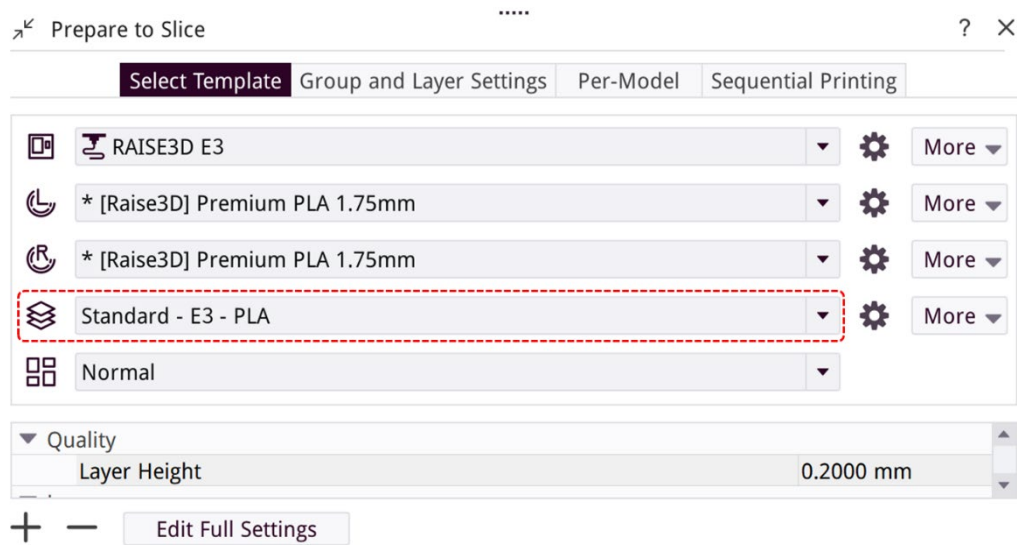


2. Select the Raise3D E3 printer. Select a nozzle filament template.

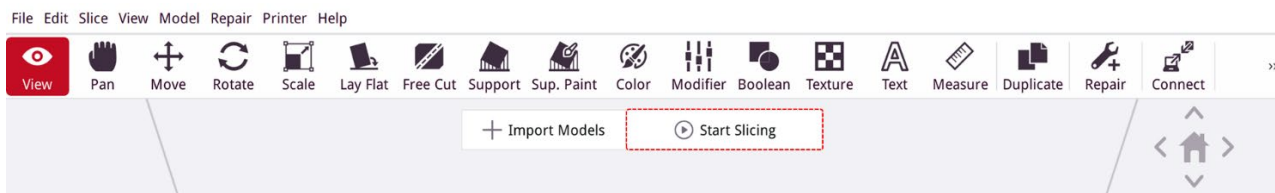
Note: When printing with PLA or HS PLA filament, it is recommended to keep the printer's front door or top cover open.



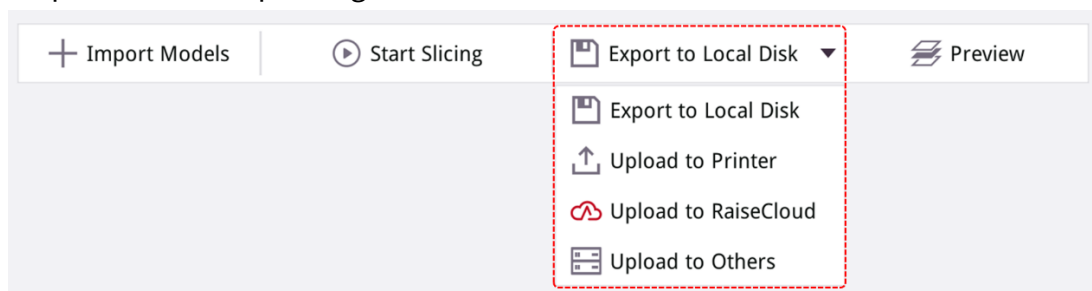
3. Select a print template for the filament.



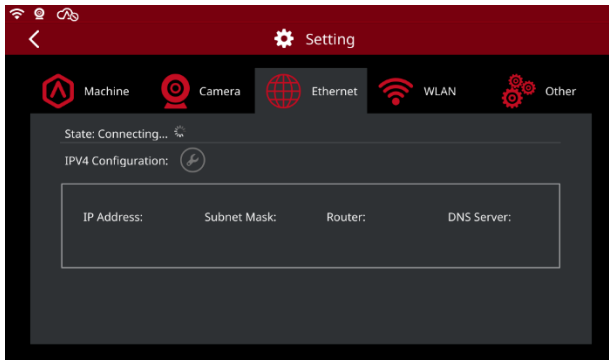
4. After selecting the appropriate print template, use the "Start Slicing" function to slice the model.



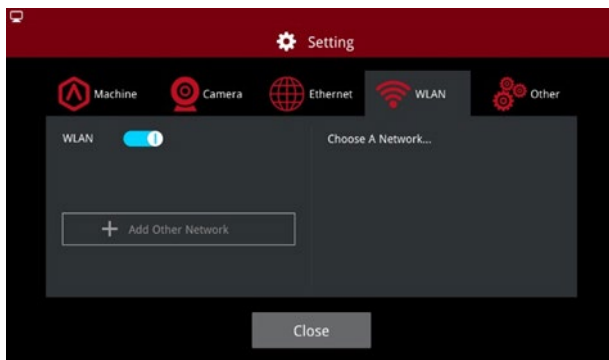
5. After slicing, save the file locally and then import it to the printer; or upload it directly to the E3 printer to start printing.



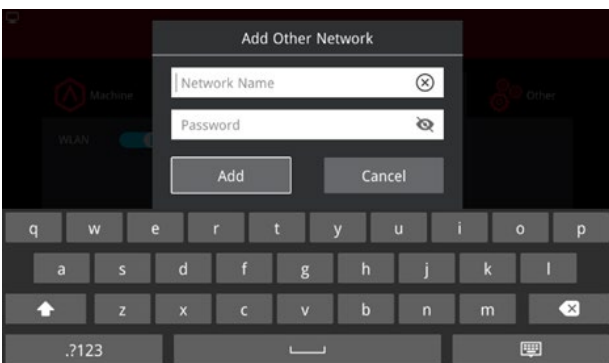
H. Ethernet Connection



You can connect to a wired network using a network cable.

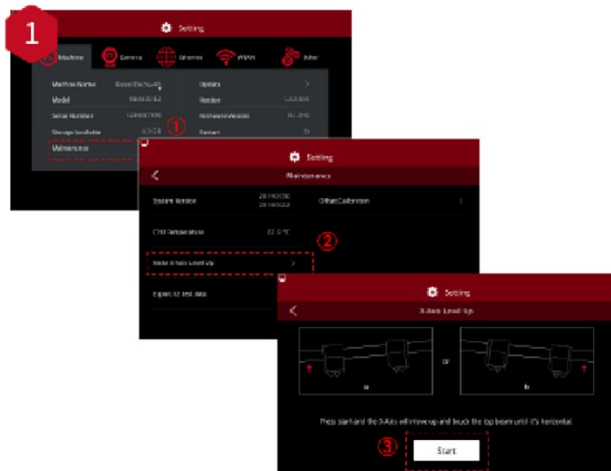


You can connect to a wireless network by selecting the SSID and entering the password.



Alternatively, you can select "Add Other Network" and input a name and password.

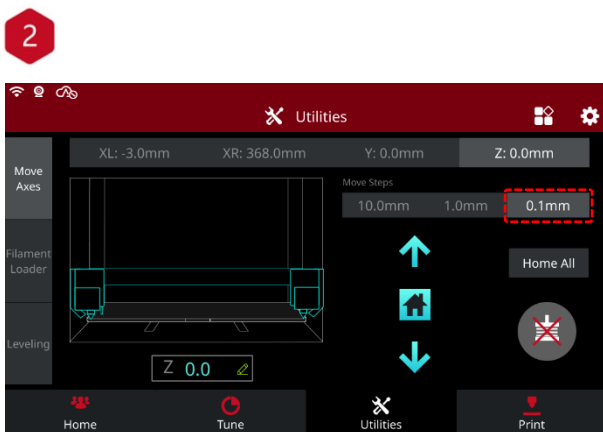
I. Maintenance



The printers are pre-leveled at the factory, but we recommend verifying that the leveling has not changed during shipping.

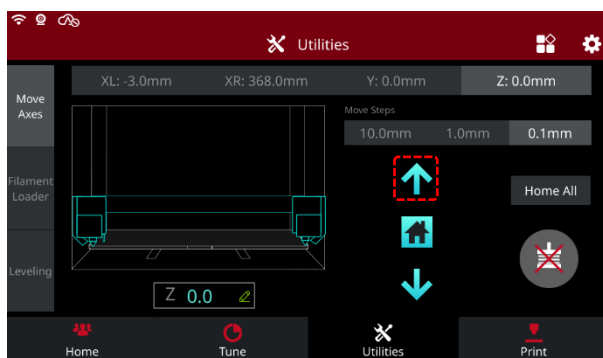
How to level up the X-axis:

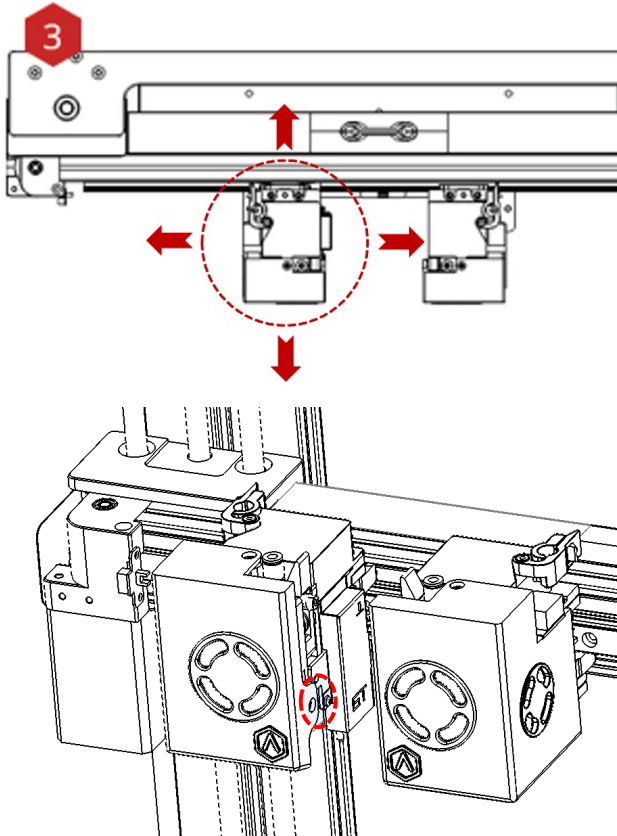
As shown in figure 1, click "Maintenance" to level up the X-axis and it will touch the top beam until horizontal.



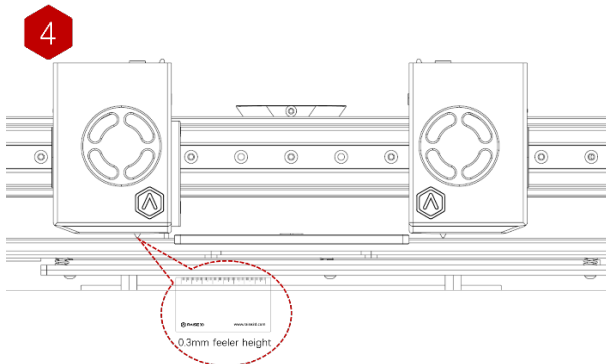
Click the "Utilities" menu and select "Unit Setting" to 0.1mm.

Click the up arrow 3-7 times to raise the Z-axis by 0.3 mm to 0.7 mm. (Note: The specific lift height depends on your printer's Z-axis position.)

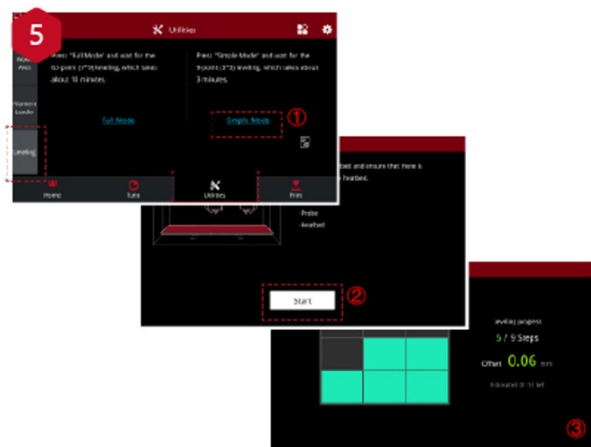




Check the distance between the nozzle and the printing platform. After pushing the left extruder to the center position on the platform, loosen the nozzle screw.



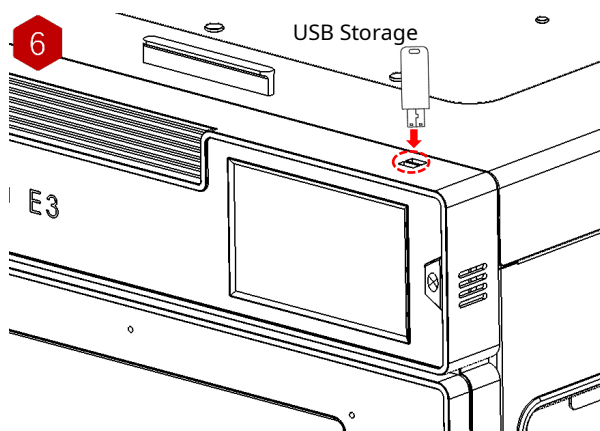
Take out the gauge from the Accessory Kit and insert it between the nozzle and the platform. Adjust the nozzle so that the distance between the nozzle and the printing platform exactly matches the thickness of the gauge (about 0.3 mm). Tighten the nozzle screw and remove the gauge. The other nozzle is adjusted in the same way.



Follow the steps shown in the figure on the touch screen to run 9-point automatic leveling.

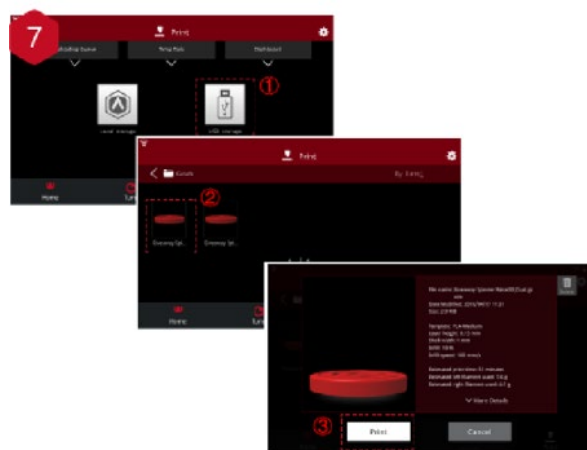
After the 9 grid interface automatically closes, the leveling is finished.

J. Start Printing

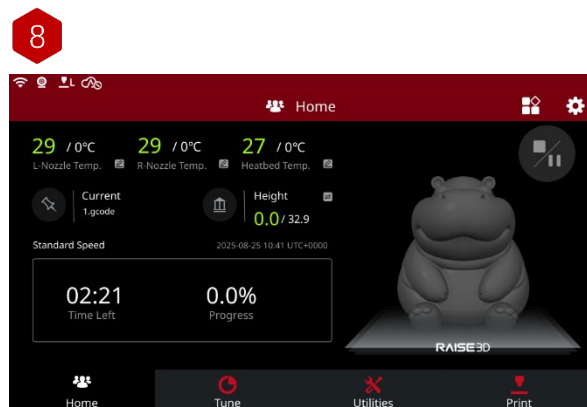


Insert a USB drive containing slice files (.gcode and .data files).

Insert the USB drive into the USB slot above the touchscreen.



Select the "Print" tab, and choose "USB Storage". Select the file and check the printing parameters and settings. Press "Print" to start printing the test file.



During printing, you can check the status of your printing, including printing time and other parameters, from the touch screen in the "Home" interface.

NOTE: The touch screen will display an image of your model on-screen during printing. This image will only be shown when the file is sliced by ideaMaker before being uploaded to the printer.

K. User Interface

Extruder, heatbed and Temperature

Current model name, Total print time
Current Print status
Print height

Taskbar

Status

Menu and Settings button

Pause, Resume and Stop button

Visual display of the current mode

Print parameters

Choose the X/Y/Z axes

Move distance "Unit Settings"

X/Y/Z axes move and return button

Disable motor button

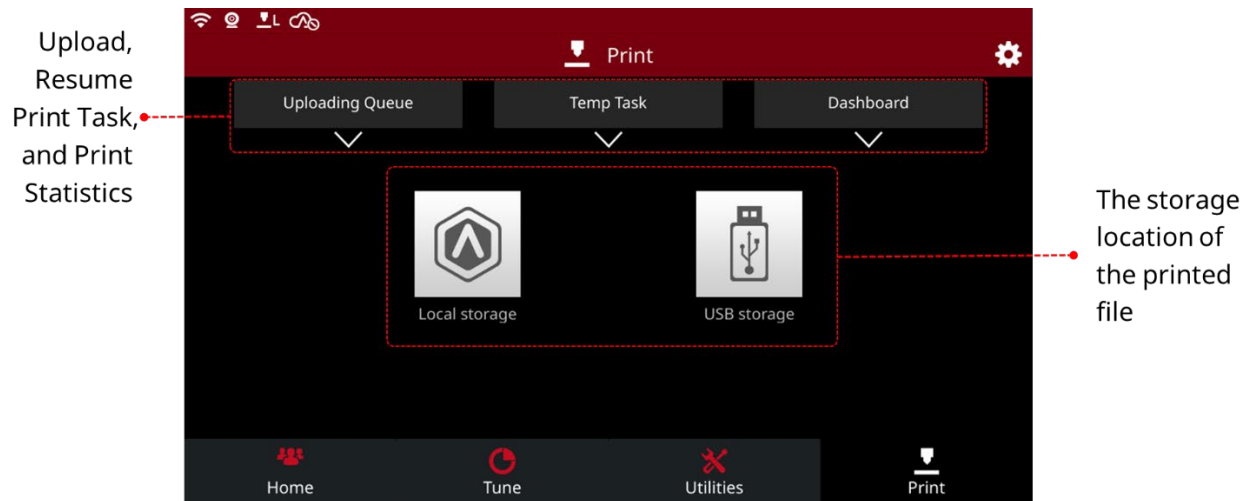
Move the axis

Loading Unloading

Leveling

Visual display of X/Y/Z axes Coordinate value and Custom edit function

The image displays three screenshots of the Raise3D E3 3D Printer's user interface, each with specific annotations. The top screenshot is the 'Home' screen, showing temperature readings (141°C for L-Nozzle, 35°C for R-Nozzle, 53°C for Heatbed), a progress bar (0.0% at 03:26), and a visual display of the printer. The middle screenshot is the 'Tune' screen, showing adjustable parameters like L-Nozzle temperature (205), Fan speed (100), L-Nozzle flow rate (94), R-Nozzle flow rate (100), and Feed rate (100). The bottom screenshot is the 'Utilities' screen, featuring a coordinate display (XL: -3.0mm, XR: 368.0mm, Y: 0.0mm, Z: 0.0mm), move distance settings (10.0mm, 1.0mm, 0.1mm), and buttons for moving axes, returning to home, and disabling motors. Annotations with red dashed lines point to these various elements across the three screens.



Experiencing Difficulties/Contact Information

If you run into any issues during this guided setup, please contact our expert technicians by creating a ticket at support.raise3d.com.

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